Purpose of the exam prep guide

The intent of this guide is to set expectations about the content and the context of the exam and to help candidates prepare for the exam. In this guide, you will find recommended HP training courses, reference and study material to help you achieve a successful passing score.

Studies conducted by HP and Prometric show that a combination of course attendance and self-study maximizes the likelihood of passing the exam on the first attempt.

Certification requirements

The OpenView Operations I 8.x UNIX exam (HP0-335) is one of the core requirements to be certified as one of the following:

- AIS – OpenView Systems and Servers v8 for UNIX
- ASE – OpenView Systems and Servers v8 for UNIX

Exam Registration

- This exam is available at Prometric

Exam details

- **Number of items:** 73
- **Time commitment:** 120 minutes
- **Passing Criteria:** 62%
- **Reference Material:** No on-line or hardcopy reference material will be allowed at the testing site.
- **Reference Material**: No on-line or hard copy reference material will be allowed at the testing site.

**Comments on the exam**

During the exam, participants can make specific comments about the items (i.e., accuracy, appropriateness to audience, etc). HP welcomes these comments as part of our continuous improvement process.

**Exam content**

The following testing objectives represent the specific areas of content covered in the exam. Use this outline to guide your study and to check your readiness for the exam. The exam measures your understanding of these areas.

- OVO Concepts and Terminology
- Installation of Server (overview), agent and Java GUI
- OVO Administrators GUI
- OVO Operators GUI
- OVO Administration and Configuration
- OVO Commands and APIs
- Smart Message Correlation

**Recommended Training and Study References**

This section lists training courses and documents that can help you acquire a majority of the knowledge and skills needed to pass the exam. You must also gain the practical experience outlined in this guide.

You are not required to take the courses listed in this section. However, HP **strongly recommends** that you attend the classes, participate in class labs, and thoroughly review all course material and documents before taking the exam, even if you believe you have sufficient on-the-job experience.

**Training**

Use the information in this guide and the practical experience you have gained to determine your need for the instructor-led training.

**hp education**

HP OpenView Operations I (8.x) Instructor-led Course: H4356S

**HP software solutions university**

OpenView Operations I 8.x for UNIX Fundamentals OVOU—5210 or OpenView Operations 8.x Delta OVOU — 5191
Other Reference Material

additional study (link this to
http://ovweb.external.hp.com/lpe/doc_serv/)

This certification test was developed to test your knowledge of the OpenView Operations Product. We recommend that you have significant hands-on experience with the product before you take the exam.

Sample Exam Item Types

The items in this section are intended to help you understand the various types of items you will see during the exams. These items are not intended to be used as a measurement of your ability to pass the exam and are taken from older versions of the exam

1. Which of the following message sources can be configured into OpenView Operations (OVO)? (Choose three that apply.)
   A. SNMP events
   B. CMIP events
   C. Application Logfiles
   D. MIB (Management Information Base) object
   E. X.25 packets

   Correct Answer - ACD

2. What manager-agent communication is used by OVO to collect data about the message sources?
   A. SNMP events
   B. BSD sockets
   C. Only DCE-RPC
   D. DCE-RPC where available, otherwise NCS-RPC
   E. proprietary messaging system to guarantee high security

   Correct Answer: D

3. Which limiting factors from the options below should be considered, when deciding on the number of nodes a single OVO server may manage? (Choose three that apply.)
   A. CPU power of the Management Server.
   B. Available RAM (and SWAP) in the Management Server.
   C. The number of configured named pipes.
   D. The number of messages that will be held in the OVO database.
   E. The speed at which the agent software downloads from the Management Server.
   F. The number of conditions in the various templates.

   Correct Answer: ABD

4. What are three different user types in OVO?
   A. Operator, Administrator, Junior Administrator
B. Administrator, Template Administrator, Configuration Operator  
C. Operator, Administrator, Template Administrator  
D. Template Administrator, Template Operator, Configuration Manager  
E. Operator, Senior Administrator, Template Administrator  
Correct Answer: C

5. User Profiles are _______.  
A. Similar to node groups or template groups in that they allow grouping multiple operators. Only users of the same User Profile can work on the same set of OVO messages.  
B. A means to easily setup and maintain common responsibilities and required applications for a set of operators.  
C. The detailed descriptions of the OVO operators introduced as a security enhancement to the product.  
D. Historical records used to gauge the efficiency of operators when fixing problems.  
Correct Answer: B

6. How do you define which messages should be intercepted by OVO?  
A. Edit the local configuration templates on each OVO agent.  
B. Edit central trapd.conf file on the management server and add each event to be intercepted.  
C. Setup match and suppress conditions on the management server, then distribute the templates.  
D. Setup match and suppress conditions on the management server, then restart the agents.  
Correct Answer: C

7. Is the sequence of conditions in a template important?  
A. No, because all conditions are processed.  
B. No, they are sorted internally regarding a OVO Message ID.  
C. Yes, because the processing will be stopped after the first match.  
D. Yes, because the processing is recursive.  
Correct Answer: C

8. Which severity codes are available in OpenView Operations?  
A. normal, warning and critical  
B. normal, warning and critical are available, however, they can be customized  
C. unknown, normal, warning, minor, major and critical  
D. unknown, normal, warning, minor, major, critical, owned and disowned  
Correct Answer: C

9. Which mechanism is used to install the OVO software on the management server?  
A. Sswinstall  
B. Tar  
C. cpio  
D. itoinstall  
Correct Answer: A
10. Is it possible to install OVO agent software from the OVO management server via the command line?
   A. Yes, use opcragt -sw_inst <node> <node_type> <super_user_pwd>.
   B. Yes, use opc_inst.sh in interactive mode or define the required parameters in an input file.
   C. No, the OVO agent software can only be installed from the OVO Administrator's GUI because the installation process is interactive (e.g. root password on agent, etc).
   D. Yes, use opc_install in interactive mode or define the required parameters in an input file.
   Correct Answer: B

**Conclusion**

HP wishes you success in the HP Certified Professional Program and in passing the exam for which you are preparing.