Purpose of the Exam Prep Guide

The intent of this guide is to set expectations about the content and the context of the exam and to help candidates prepare for the exam. In this guide, you will find recommended HP training courses, reference and study material to assist you in preparing for the exam.

Studies conducted by HP and Prometric show that a combination of course attendance and self-study maximizes the likelihood of passing the exam on the first attempt.

Audience

This exam is for HP Channel Partners/Resellers. Examples of job roles:

- Technical presales consultants
- Other technical professionals who want to update their presales technical knowledge

General areas of content in the 2 day training include:

General trends and facts around total print management and network technology basics, and why total print management is a must and what kinds of management are available (all in module 1).

Module 2 covers one to one management (Embedded Web Server) + lab.

Module 3 covers one to many management (HP Web Jetadmin) + lab.

Module 4 covers print infrastructure management (the traditional model, MS print server, and the new model, Print Server Appliance 4250) + lab.

Module 5 talks about network connectivity and discusses HP Jetdirect, Non-Windows environments (UNIX, IBM, Citrix, etc.), 3rd party network connectivity and 3rd party printer compatibility.
Certification Requirements

The Total Print Management Technical Professional exam (HP0-449) is one of the available electives to be certified as an Accredited Presales Professional (APP) – Imaging and Printing Solutions or an Accredited Presales Consultant (APC) – Imaging and Printing Solutions. The APP – Imaging and Printing Solutions and APC – Imaging and Printing Solutions credentials provide certification that an individual has the skills, given a set of customer business requirements, to recognize opportunities and make recommendations for print management solutions. The course combines lecture with hands-on solutions labs, allowing participants to experience HP’s imaging and printing products in real world scenarios, combined with the implementation and configuration of HP and 3rd party solutions.

Exam Details

The following are details about the exam:

- **Number of items:** 60
- **Item types:** multiple choice
- **Time commitment:** 120 minutes
- **Passing Score:** 67%
- **Reference Material:** No on-line or hard copy reference material will be allowed at the testing site.

Exam Registration

- This exam is available at [Prometric](#).

Exam Content

The following outline represents the specific areas of content covered in the exam. Use this outline to guide your study and to check your readiness for the exam. The exam measures your understanding of these areas.

Total Print Management Technical Professional - HP0-449 Exam Content

1. Introduction to Network Print Management
   1.1. Management trends
   1.2. Network technologies
   1.3. Network integration and optimization
      1.3.1. One-to-one management
      1.3.2. One-to-many management
1.3.3. Many-to-many management

1.4. Network management
   1.4.1. Device management
   1.4.2. Queue management
   1.4.3. Driver management
   1.4.4. Firmware management

1.5. Asset management

1.6. Reducing costs management
   1.6.1. Cost management
   1.6.2. IT resources

2. One-to-One Management
   2.1. Embedded Web Server
      2.1.1. Printer
      2.1.2. JetDirect

3. One-to-Many Management
   3.1. Introduction
   3.2. Planning an HP Web Jetadmin site
   3.3. Customizing an HP Web Jetadmin site
   3.4. HP Web Jetadmin plugins
   3.5. HP Web Jetadmin and Novell

4. Print Infrastructure Management
   4.1. Print server architecture
   4.2. Print server appliance

5. Network Connectivity
   5.1. Device connectivity
      5.1.1. Jetdirect
         5.1.1.1. Wired (Internal/external)
         5.1.1.2. Wireless (802.11b)
         5.1.1.3. pan (Bluetooth/IRDA)
   5.2. Security

**Recommended Training and Study References**

This section lists training courses and documents that can help you acquire a majority of the knowledge and skills needed to pass the exam. You must also gain the practical experience outlined in this guide.
You are not required to take the courses listed in this section. However, HP strongly recommends that you attend the classes, participate in class labs, and thoroughly review all course material and documents before taking the exam, even if you believe you have sufficient on-the-job experience.

**Instructor-Led Training**

Use the information in this guide and the practical experience you have gained to determine your need for the instructor-led training.

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<tr>
<th>Title</th>
<th>How to Enroll</th>
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<tr>
<td>Total Print Management Technical Professional</td>
<td>via your hp country webpage, follow the links to hp education services</td>
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**Conclusion**

HP wishes you success in the HP Certified Professional Program and in passing the exam for which you are preparing.