HP Certified Professional
HP Operations Manager Software v8 for Windows
HP0-M24
Exam Preparation Guide

Purpose of the Exam Preparation Guide
The intent of this guide is to set expectations about the content and the context of the exam and to help candidates prepare for the exam. In this guide, you will find recommended HP training courses, reference and study material to help you achieve a successful passing score.

Studies conducted by HP and Prometric show that a combination of course attendance and self-study maximizes the likelihood of passing the exam on the first attempt.

Audience
This exam is targeted for system or network administrators who are responsible for designing, configuring and maintaining HP Operations Manager for Windows. The audience includes all worldwide customers, partners and HP personnel who are responsible for this software product.

It is recommended that the credential aspirants have a background of 3 to 6 months using HP Operations Manager Software for Windows and have taken the appropriate instructor-led training. Also experience with Windows 2000/2003 Administration and Security is essential.

Certification Requirements
HP Operations Manager Software v8 for Windows (HP0-M24) is mandatory and the core exam for the Accredited Integration Specialist (AIS) credential: HP Operations Manager Software v8 for Windows.

For further information, visit the HP Certified Professional (HPCP) website at http://www.hp.com/go/certification.

Prerequisites
There are no prerequisites for this exam.
Exam registration

This exam is available at Prometric Testing Centers worldwide: www.hp.com/certification/exam_registration.html.

Exam Details

The HP Operations Manager Software v8 for Windows (HP0-M24) is a live exam. You will receive a score report with your results after testing is complete. You can use the report to identify areas of strength and learn about areas to improve, if necessary.

Test Information

- **Number of test items:** 70
- **Item type:** multiple choice
- **Time commitment:** 90 minutes
- **Passing Score:** 54
- **Percent Correct:** 77%
- **Reference material:** No online or hard copy reference material will be allowed at the testing site.

Exam Content

This exam is based upon the following outline. The test items were developed to support these specific objectives. Use this outline to guide your study and to check your readiness for the exam. The exam measures your understanding of these areas.

1) Describe the fundamental architecture and technology

2) Explain the software installation process

3) Describe message concepts and commands

4) Describe policy management

5) Identify aspects of performance monitoring

6) Identify tool types and usage

7) Describe node management

8) Describe service management concepts and procedures

9) Describe out-of-the-box management

10) Describe Operations Manager for Windows administration
Recommended Training and Study References

This section lists training courses and documents that can help you acquire a majority of the knowledge and skills needed to pass the exam. You must also gain the practical experience outlined in this guide.

You are not required to take the courses listed in this section. However, HP strongly recommends that you attend the classes, participate in class labs, and thoroughly review all course material and documents before taking the exam, even if you believe you have sufficient on-the-job experience.

Instructor-Led Training

Use the information in this guide and the practical experience you have gained to determine your need for the HP instructor-led training.

The HP Certified Professional Program includes references to a variety of materials that provide information included on this certification exam. Completion of these HP courses and a review of the materials is recommended, but not required, for success on this exam.

Note that it is possible to participate in a lab-based version of this course in a virtual classroom environment (RAIL), or have this class taught onsite (OST).

Recommended Minimum Courses

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Part Number</th>
<th>Type</th>
<th>Length</th>
</tr>
</thead>
<tbody>
<tr>
<td>HP Operations Software for Windows I (Administration)</td>
<td>H6778S</td>
<td>ILT</td>
<td>5 days</td>
</tr>
</tbody>
</table>

ILT = Instructor-Led Training

Courses Descriptions and Registration

Check the HP education web site for the course description, prerequisites and registration information at http://www.hp.com/education/courses/h6778s.html.

For general information about online registration, go to http://www.hp.com/education/registration.html.

If you need assistance, please call our Customer Registration Center: 1-800-472-5277 (US); 1-800 563-5089 (Canada). For other countries, refer to the registration link above.

Source Documentation

The two source references for this exam are

1. course materials for the ILT training - HP Operations Software for Windows I (Administration), Part Number H6778S. http://www.hp.com/education/courses/h6778s.html

The training materials and documentation represent the sources from which the exam items were derived.

You may want to review this material or do searches related to specific exam content in preparation for taking the certification exam. Refer to the Exam Content section in this guide for the exam outline and objectives.

Note that the information in this exam preparation guide is current as of release 8.x for the HP Operations Manager for Windows Installation Guide.

Conclusion

HP wishes you success in the HP Certified Professional Program and in passing the exam for which you are preparing.