CUSTOMER ADVISORY

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StorageWorks NAS 9000s and 4000s now support connectivity to XP and VA storage arrays.

RELEASE DATE: February 2004

DESCRIPTION

The HP StorageWorks NAS 9000s and 4000s now support connectivity to XP and VA storage arrays.

SCOPE

This Advisory, and its procedural advice applies to:

- StorageWorks NAS 4000s
- StorageWorks NAS 9000s

RESOLUTION

While support for the XP and VA arrays is now available, the 4000s and 9000s do not contain the SAN Connection Tool updates that incorporate these arrays. To enable support for the XP and VA arrays, the following steps should be taken:

1) Activate the SAN connection tool in the Web UI and select the MSA1000 as the connection method.

2) Select the appropriate SecurePath option.

3) Confirm that the appropriate firmware and driver revisions for the installed HBA match those for the array that the NAS device is being connected to. Please ignore the driver recommendation in the SAN Connection Tool and reference the online array documentation for the latest Array / HBA / Firmware / Driver support statement.

4) During the installation of SecurePath, a question regarding installing Autopath support for XP and VA will be presented. Answer "Yes" to install this product.

HARDWARE PLATFORMS AFFECTED: StorageWorks Disk Array (XP1024 Control Frame, xp128 Control Frame, xp48, xp512), StorageWorks Enterprise Virtual Array 3000, StorageWorks Enterprise Virtual Array 5000, StorageWorks NAS 4000s, StorageWorks NAS 9000s

COMPONENTS AFFECTED: Enterprise Storage Accessories StorageWorks Disk Arrays and Enclosures

OPERATING SYSTEMS AFFECTED: Non-OS Specific

SOFTWARE AFFECTED: Enterprise Storage Software StorageWorks SecurePath (formerly SANworks)

THIRD PARTY PRODUCTS AFFECTED: None
DOWNLOADABLE FILES: None

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