Learn what you need. Get expert help for the rest!
HP Learning Curve is a helpful training and support tool for small and medium businesses. It provides a comprehensive reference of interactive tutorials and how-to guides for mastering certain PC hardware and peripherals, business software applications, and business skills as enumerated on p. 2. HP Learning Curve also includes round-the-clock live online application assistance to give your workforce the information they need to be more productive – any time of day.

Installed right on your PC desktop, HP Learning Curve is just a click away, giving users access to HP’s most advanced learning and support tools available. HP Learning Curve is also connected to the Web so that users are always up to date with the latest reference information, tutorials, and expert advice.

• **Interactive Guides** – Over 1,600 training modules available.
  Each learning module is 20 minutes or less and is focused on a specific business task you may use every day for those business applications or skill sets that are specified on p. 2. For example: Master Microsoft® Excel formulas, take photos you can use in presentations, and make it all work on Windows® XP and your PDA. You can browse, search, and jump right to the step-by-step tutorials and how-to guides that you need.

• **Quick Search** – Get right to what you need.
  Don’t have time to dig through the manuals or take a lengthy course? No problem. Quickly and easily find topics you are looking for within seconds by querying our knowledgebase. All tutorials are instantly accessible using keyword search, making it a snap to locate just the information you need.

• **Ask an Expert** – Live online application assistance 24x7x365.
  Get instant technical help with our “Ask an Expert” feature. Chat live with technology specialists to help you solve your challenging business application or software issues. They are always available – just click and ask.

Service benefits
This service provides:

• A flexible, economical, and simple way to purchase training for developing a knowledgeable and competent workforce.
• “On-demand” training for the most popular business applications and business skill topics.

Service feature highlights
• Instant chat session with technology specialists – available 24x7x365.
• Search and locate relevant topics within seconds.
• “How-to guides” provide customers with instant access to information that saves time and increases productivity.
• Automatic updates of the training modules through the Internet. HP Learning Curve keeps current with the latest technology, so you can, too.
Service eligibility
To take advantage of HP Learning Curve, minimum system requirements are:

- Windows XP, Windows 2000, or Windows 2003 operating systems
- An Internet connection with 56-Kbps access
- Color VGA monitor with 800x600 resolution
- 50 MB free disk space and CD-ROM drive

Customer responsibilities
HP Learning Curve will be considered fully activated upon the completion of the following customer setup procedures.

Customer setup:
Step 1: Register your HP Care Pack Certificate by logging on to http://www4.compaq.com/srs/external/
Step 2: Upon registration, you will receive a registration confirmation e-mail from HP containing your certificate number and instructions for activation.
Step 3: Activate your service by logging onto http://www.hplearningcurve.com, and follow the download instructions. Note: A valid certificate number is required for activation.

Ordering information
HP Learning Curve is effective for 12 months upon registration. Registration must occur no later than 30 days from the date of purchase.

Upon completion of registration, online activation is required in order to access this service. Unused services are not transferable or extendable beyond the effective period.

To order HP Learning Curve, contact your local HP sales representative or HP authorized reseller. You can also order online at http://www.hp.com/sbso/services/index.html

<table>
<thead>
<tr>
<th>Specifications Table 1. Service features</th>
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<tbody>
<tr>
<td><strong>Feature</strong></td>
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| Supported products list and topical areas | Microsoft Office
  - Microsoft Word
  - Microsoft Excel
  - Microsoft PowerPoint®
  - Microsoft Outlook®
  - Microsoft Access |
| Internet | Digital imaging
  - Use digital cameras
  - Take better pictures
  - Transfer and store images
  - Image editing
  - Print and share images
  - Shoot and edit video |
| Handhelds | Business skills development
  - Palm OS and Pocket PC devices
  - Use the main tools
  - Synch with a PC
  - Connect with the Internet
  - Enjoy multimedia |
| Digital audio | Computers, PC basics
  - Make music CDs
  - Find and listen to MP3s
  - Use portable music players
  - Windows XP
  - Maintenance and troubleshooting
  - Play multimedia |
| Internet | Business skills development
  - Leadership for managers
  - Management
  - Communications primer |
| Access to online training modules | Access to business applications and technology knowledgebase
  - As a part of this service, HP will provide access to the HP Learning Curve application which contains 1,600 short e-learning modules focusing on the most popular business applications and business skills such as Windows XP, Office XP, IE, etc. |
| Access to “Ask an Expert” | The customer can access the search engine to quickly and easily find, within seconds, answers to topics such as “setting up wireless networks,” “how to create compelling brochures in PowerPoint,” “migrating from Windows 98 to Windows XP.” You can browse, search, and jump right to the step-by-step tutorials and how-to guides that you need. |

For more information
For more information about HP education services, please visit our Web site at: http://hp.com/education or contact your local HP authorized reseller.

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